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Keynotes

Performing in sustained volatility: ABCD

Gilbert Enoka and Simon Curran

East: Oct. 6, 4 - 5pm AEDT | West: Oct. 20, 11:30am - 12:30pm EDT

In an era of perpetual change and uncertainty, organizations will need new tactics to “bend the curve” and sustain their performance under emerging pressures. Using coaching methodologies, Gilbert Enoka of the All Blacks New Zealand rugby team, will walk through the unique anatomy of championship teams. This panel discussion will provide a playbook with organizational context to develop resilient teams that can outperform through any kind of impact.

Ten lessons for a post-pandemic world

Fareed Zakaria

East: Oct. 14, 1 - 2pm AEDT | West: Oct. 13, 11am - 12pm EDT

Fareed Zakaria will examine the technological and economic consequences of COVID-19, as discussed in his recent book, *Ten Lessons for a Post-Pandemic World*. Listed as one of Ten Books all Enterprise CIOs should read in 2021, the timely talk will cover the rise of digital life, cultural shifts, impact of the markets and the future of globalization. This talk will celebrate our resilient world and help executives explore new paths to navigate chaos and crises for future global events.

Roundtables

Limited spots available; these are designed for intimate peer-to-peer discussions.

Creating business impact with AI

Sue Visic and David Colls, Thoughtworks

Oct. 19, 12:30 - 1:30pm AEDT

Currently, most AI applications focus on basic and repetitive tasks, such as robot process automation and recommendation engines. However, AI can be used for greater business impact by assisting in strategic planning, making data-driven decisions and even to fuel business creativity. In this roundtable, we'll discuss examples of successful AI applications and techniques to overcome challenges involved with starting an AI program.

The cloud effect: migration to modernization

Ange Bishop and Shodhan Sheth, Thoughtworks

Oct. 21, 8 - 9am EDT

You got to the cloud, now what? It turns out cloud migration is not enough to avoid the impact of ever-changing business environments. After mammoth efforts to get workloads out of data centers, the same old problems with outages and speed-to-market are recurring - only this time running in a cloud vendor's hardware. What modernization efforts do organizations need to realize the promises of cloud to maintain resilience, responsiveness and scalability?

Can TikTok teach an elephant to dance?

Nigel Dalton and Kishore Jayaram, Thoughtworks

Oct. 26, 4:30 - 5:30pm AEDT

Leading companies know that business moats can no longer withstand the guerilla warfare of digital disruptors - they must build bridges instead. Emerging leaders are pivoting their perspective of a 'market' to an 'ecosystem of partners' to create new value streams, improve customer experience and accelerate growth through the partnership multiplier effect. What will it take for organizations to embrace this new worldview and become a successful ecosystem-led business?

Building an industry for women to thrive

Jessie Xia and Ange Ferguson, Thoughtworks

Oct. 28, 1:30 - 2:30pm AEDT

The tech industry thrives on innovation and continues to push boundaries in how and where technology can bring value and empower businesses, people, and the society at large. Many organizations are driving initiatives and programs to bring more diversity into the tech sector to drive innovation. In order to bring long-term change to the industry, today's leaders need to address a multitude of factors including changing established norms, education, and creating environments for women to thrive. Join this session to focus on how, together, we can continue this journey of building and growing a truly diverse tech industry.

Creating business impact with AI

John Spens and Jarno Kartela, Thoughtworks

Oct. 28, 10:00 – 11:00am EDT

Currently, most AI applications focus on basic and repetitive tasks, such as robot process automation and recommendation engines. However, AI can be used for greater business impact by assisting in strategic planning, making data-driven decisions and even to fuel business creativity. In this roundtable, we'll discuss examples of successful AI applications and techniques to overcome challenges involved with starting an AI program.

Design fidelity: building impactful connections with customers

Joe Murray, Thoughtworks

Nov. 4, 11:00am - 12:00pm EDT

All too often, businesses invest in product and design practices to unlock characteristics of a human experience, only to pass those insights "over the wall" to the tech team to implement. To maintain the highest level of design fidelity to match rising customer expectations, we discuss the idea-to-market processes that will most influence emotional response and engagement.

Survival of the fittest: evolving operating models for the demands of tomorrow

Nigel Dalton, Thoughtworks

Jason Bagg, Chief Marketing and Commercial Officer at Catch.com.au

Nov. 9, 12:30 – 1:30pm AEDT

As the world re-emerges from the pandemic, digital transformation alone simply won't cut it to meet new demands and keep ahead of the competition. Many Australian organizations continue to grapple with maintaining momentum, let alone accelerating their pace of innovation. This roundtable, hosted by social scientist Nigel Dalton, will explore how the 'fittest' organizations are leaning into true evolution – by addressing the rigid structures and inflexible processes at their core. Nigel will be joined by Jason Bagg at Catch.com.au, who will share how the online retailer is evolving to put the customer at the core of its business.

Beyond buy-in: digital proficiency of the board

Marcelo De Santis and David Robinson, Thoughtworks

Nov. 10, 11:00am – 12:00pm EDT

Digital trends and emerging technologies are strategically important to businesses in all industries, and every non-executive board member needs to become digital proficient to collaborate with the C-suite in making informed, timely decisions. What is your organization doing to increase digital proficiency and collaboration at the board level in order to influence digital at the core of business?

CX: why businesses need to shift to time-to-value

Joe Murray, Thoughtworks

Nov. 11, 10:00 – 11:00am AEDT

Many people acknowledge the desire to accelerate time-to-market for their digital products and initiatives, yet they miss the business results they hoped to achieve. Focusing on time-to-value instead can help teams keep the core value of relentless execution while adding a more deliberate focus on outcomes. We share our know-how to successfully make the shift to time-to-value.

Building a true product organization

Bernard de Luna, Thoughtworks

Nov. 12, 9:00 - 10:00 am EDT

Companies no longer want to build just anything; they want to anticipate and deliver what their customers find delightful and exciting. To provide the best experience for your customer, leaders must support and nurture an internal product discipline that brings a deep understanding of the user voice, the business value and the technology landscape. How is the increasing digital landscape impacting the build of digital products and product delivery?

Scaling digital-first platforms for financial institutions

Sandeep Reddy and Gunjan Shukla, Thoughtworks

Nov. 17, 8:30 - 9:30pm AEDT

Ambitious financial institutions want to expand customer segments and enhance customer experiences simultaneously. How will these institutions push the boundaries of business armed with the power of platforms? How will they efficiently leverage this digital-first approach for segments such as lending, credit cards, payments and third-party e-commerce partners?



Masterclasses

Limited seating available; these are interactive workshop sessions for small groups of executives to dive deeper into key areas of leadership and culture to help drive impact at their organizations.

A culture of belonging

Gilbert Enoka and Simon Curran

East: Oct. 27, 6 - 7:30pm AEDT | West: Nov. 3, 11am - 12:30pm EDT

This session will introduce a framework for belonging through practical techniques from the All Blacks team. Learn how a culture of belonging is the multiplier for trust, safety and accountability. In this workshop, attendees will get practical tools and advice to influence belonging for teams and harness the power of diversity to unleash the potential of its team members.

The practice of high performance

Gilbert Enoka and Simon Curran

East: Nov. 10, 7 - 8:30pm AEDT | West: Nov. 17, 10 - 11:30am EDT

This masterclass session will explore the performance playbook of the All Blacks and Olympic Gold team, the NZ Black Ferns. Exploring these teams' most meaningful moments will showcase how high performance is composed of a 'chain of capabilities' that can be reconstituted and reconstructed. Workshop attendees will get an understanding of the tips, standards and rituals that keep the world's highest performing at the top of their game and how to integrate these systems back into their businesses.

Preparing for championship moments

Gilbert Enoka and Simon Curran

East: Dec. 1, 2 - 3:30pm AEDT | West: Dec. 2, 1 - 2:30pm EDT

This session will introduce a framework for belonging through practical techniques from the All Blacks team. Learn how a culture of belonging is the multiplier for trust, safety and accountability. In this workshop, attendees will get practical tools and advice to influence belonging for teams and harness the power of diversity to unleash the potential of its team members.